

# DEALING WITH A SYMPTOMATIC PERSON

## HANDLING A SYMPTOMATIC INDIVIDUAL & HIS/HER CLOSE CONTACTS

In the presence of a symptomatic person (fever and/or cough, difficulty with breathing, speaking or swallowing, loss of taste and smell), fundamentals are:

- isolation
- protection
- search for signs of severity

Isolate the individual in a dedicated room and immediately adopt the barrier gestures: safe distancing (6 feet minimum) and mandatory mask for everyone in the room, including the symptomatic person.

### IN THE ABSENCE A SEVERE SYMPTOMS



**Contact the prevention doctor**  
02 31 56 57 66



**If lack of severe symptoms is confirmed**

the individual must be sent home and avoid public transportation.

### IN CASE OF SEVERE SYMPTOMS

*(e.g shortness of breath)*



**Call the "SAMU" center | Dial 15**  
(stay close enough to the patient so the doctor can discuss with him/her if necessary)



**If the SAMU decides to send medical assistance:**

get ready to welcome the rescue team and stay close enough to monitor the sick person until they arrive (observe a 2-meter safe distance).



**1. Introduce yourself & quickly describe the situation** (COVID-19, for whom, what symptoms?)

**2. Give your phone number**

**3. Provide your exact location & the means of access**

The control assistant will put you through to a doctor and give you specific instructions (frequently will ask to talk to the person or to ear her/him breathe).

### IF NEW RELEVANT ELEMENTS SHOULD APPEAR



**Call back the "Samu" center | redial the 15**  
Always try to remain calm and never act erratically.

After the person has been handle by the rescue unit, please contact the prevention doctor and follow his/her instructions, including to clean and sanitize the work station of the symptomatic person.

If COVID infection is confirmed, tracking and follow-up of the relatives and close contacts will be organized.

➔ **Get advice:** [coronavirus.prevention@unicaen.fr](mailto:coronavirus.prevention@unicaen.fr)